

Advanced Business Manager for Information Technology



Advanced Business Manager (ABM) Service Manager has been designed and developed for information technology service companies. It is customisable, powerful, scalable and easy to use.

ABM deals with the paperwork involved in running an information technology service industry. ABM Service Manager installations include computer services, air conditioning, refrigeration, catering equipment, security and waste disposal.

The Register of Electrical Contractors in Ireland (R.E.C.I.) use ABM to manage their communications and service with electrical contractors. Faircloth and Reynolds use ABM Service to track their supply and service of refrigeration equipment to companies within Australia. Group 4 uses ABM service to manage and track its CCTV installations and maintenance contracts.

Extensive histories are kept, allowing you to keep track of warranty, serial numbers and all relevant installation and service details that have occurred on-site.



Advanced Service Manager – Key Features for the Service Industry:

- > Service costing with analysis by cost centres, work types and job stages
- > Automatic calculation of charges using margins, charge rates and/or retail prices
- > Staff member analysis
- > Integrated customer billing
- > Management of recurring revenue
- > Extensive stock control and serial tracking
- > Fast reconciliations into Excel
- > Built-in contact management using Microsoft Outlook
- > Extensive financial reporting
- > Option to e-mail statements, purchase orders, etc.

Case Study: Register of Electrical Contractors of Ireland
Register of Gas Installers of Ireland

Product: Advanced Business Manager
David McGloughlin, General Manager.

"Both the Register of Electrical Contractors and the Register of Gas Installers use Advanced Business Manager for their financial accounting and subscription management needs. With expanding membership and ever changing regulation requirements we need a system that is flexible and reliable and we found Advanced Business Manager well capable of this."

David McGloughlin, General Manager.