

Advanced Business Manager for Security Industry



Advanced Business Manager Visual Alarm Manager has been designed and developed for companies involved in the security industry who supply and/or service intruder alarms, CCTV, access control, fire alarms, etc. It is a complete management system which provides flawless accounting workflow, including job costing and multi-location stock control. It is powerful, customisable, scalable and easy to use.

ABM VAM is Irish owned, with over 17 years experience in all aspects of the security industry. The software is suitable for single-users through to large international plc companies. It can upgrade from Alarm Base and most other systems.



ABM Visual Alarm Manager, winner of the ISIA Innovation Award



Irish Security Industry Association

Case Study: **Pioneer Security**
 Industry: **CCTV alarm monitoring**
 Product: **ABM Visual Alarm Manager**
 Martin Whelan, MD, Pioneer Security

"Pioneer Security has a strong pedigree in the Irish security industry. Our parent company, Datapower Ltd., has been in the Security Industry for 21 years Pioneer Security provides consultancy, project management, installation, maintenance and servicing. Our product range includes Intruder Alarms, Fire Alarms, CCTV Systems and Access Control.

We specialize in securing industrial, office and retail premises. We selected ABM Visual Alarm Manager which gives us a holistic view of our business at any time. We can immediately track outstanding, completed and invoiced calls. We can see where our engineers are at any time, thus enabling us to respond efficiently to service calls. At any point in time, we can see the number of calls, callouts and any materials used on this site. If there is a recurring problem, the correct action can be taken immediately.

When the engineer completes the job the signed docket is scanned against that call for retrieval at any stage. If a client has a query we can respond in a timely fashion as you would expect from your security provider.

With ABM Visual Alarm Manager, we can provide the service expected by our clients and we couldn't run our business properly without it."

Martin Whelan, MD, Pioneer Security.

Advanced Business Manager Visual Alarm Manager Summary Features:

Installation Details:

Including fields defined by you e.g. name, location, phone, mobile, route, area, sales rep., contacts, system type, etc.

Comprehensive Maintenance Contracts:

Invoicing For Non Recurring Billing

Multiple notepads with automatic reminders that pop up on the screen as required.

Service Call Logging:

Track all service call from initiation to final completion & billing.

Full Service History:

Including time, tasks completed, personnel on-site, parts replaced.

Rostering:

Interface with Timegate rostering software or Microsoft Excel Spreadsheet.

Document Scanning:

Scan & retrieve service dockets, letters, signed delivery notes, etc.

Direct Debit Facility:

Speeds up your cashflow.

Maximise Chargeable Work:

Dramatically speeds up administrative tasks & allows you to concentrate on profitable chargeable work.

Link Any File To Relevant Client:

Link specifications, pictures, drawings, to clients account.

Track Outstanding Commission Due from monitoring stations.

Call Dispatch:

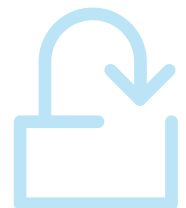
Enable each dispatcher to set up various screen layouts appropriate to them.

Engineers:

On-site engineers can have secure controlled access to relevant site data, service & call history, next scheduled maintenance visit, site issues, over HSPDA/3G/GPRS mobile network

Mobile Technology:

Utilises the latest mobile technology.



Call Software Support Systems today to see how we can help your security business or logon to www.software-support.ie for more detailed information.